UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE

الإمـارات العـربيـة المتحـدة
وزارة الطاقـــــة والبنيـــــــة التحتيــــة

User Manual

Renewal of a national transportation vehicle permit

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V 1.2

2025

1. Open MOEI website: https://www.moei.gov.ae

2. From From the home page, go to Services, choose the category "Land Transportion" Then select "Renewal of a national transportation vehicle permit".you can start the service immediately by clicking on Start Button

3. **Then it will redirect you to the Login page, you can login by using UAE PASS.**

Sign in to your account

🔒 Sign in with UAE PASS

A single trusted digital identity for all citizens, residents and visitors.

For more information please check the user manual from **Here**
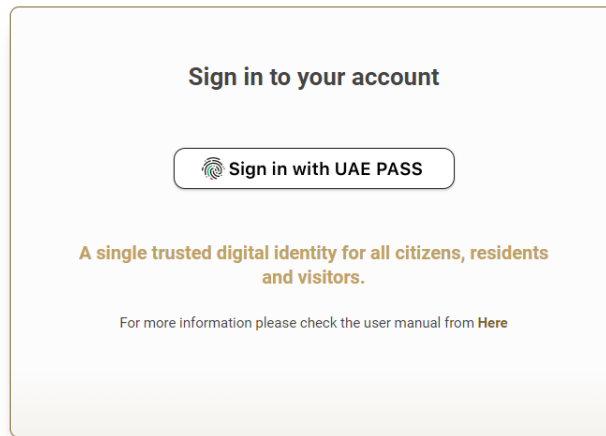
Renewal of a national transportation vehicle permit

Operating License No *

Card License No

Plate No

Chassis No

🔍 Search

4. Fill the application Information.

Renewal of a national transportation vehicle permit

Service User Guide (pdf 1.02 MB)

Check Operating License Info

Emirates *

Abu Dhabi Centre

Operating License No.			
Card License No.		Status	Permanent - Active
Chassis No.		Plate No.	
Emirates	Abu Dhabi	Color	BLUE
Unladen Weight	12 Ton	Units	Ton
Vehicle Load	24 Ton	Traffic Symbol	. .
Transport Type	Cargo	Transport Activity Sub Type	Tractor and trailer transport
Card Issue Date	09/09/2023	Card Expiry Date	08/09/2024

100%
Form Completion

Save and Continue Later   ✓ Next   ↩ Back

Renewal of a national transportation vehicle permit

Service User Guide (pdf 1.02 MB)

Vehicle Operating Card Details

Operating Card Category *

018 -- Tractor and trailer transport

Traffic Symbol *

Origin *

Not Mentioned

Chassis No *

Area *

Abu Dhabi

Vehicle Plate Category *

Vehicle Plate Number *

Vehicle Type *

Category 1

Heavy truck more than 12 ton

Manufacture Year *

Color *

2012

BLUE

Only numbers are allowed

Number of Axles

2

100%
Form Completion

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Renewal of a national transportation vehicle permit

ⓘ

📄 Service User Guide (pdf 1.02 MB) ⤓

Cargo Details

Vehicle load *
24

Unladen Weight
12

Units
Ton ▾

Insurance Company

you can write (Arabic Or English) language

Insurance Card No

Expiry Date
22/10/2025 📅

Insurance Type

- ☐ Goods & Passengers
- ☐ Vehicle
- ☐ Driver
- ☐ Civil Damages
- ✅ Third-Party
- ☐ Comprehensive

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Form Completion

[📷 Save and Continue Later] [↩ Previous] [✓ Next] [↩ Back]

5. **Submit the request by click on "Submit".**

Renewal of a national transportation vehicle permit

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📄 Service User Guide (pdf 1.02 MB) ⤓

Submit and Finish

Comments

I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this *

100%
Form Completion

💾 Save and Continue Later   ↺ Previous   ✓ Submit   ↺ Back

6. **Fill the satisfaction survey about the eService, when the following pop-up shows up:**

United Arab Emirates

CUSTOMER PULSE
✝ 🌐 English ⌄

×

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

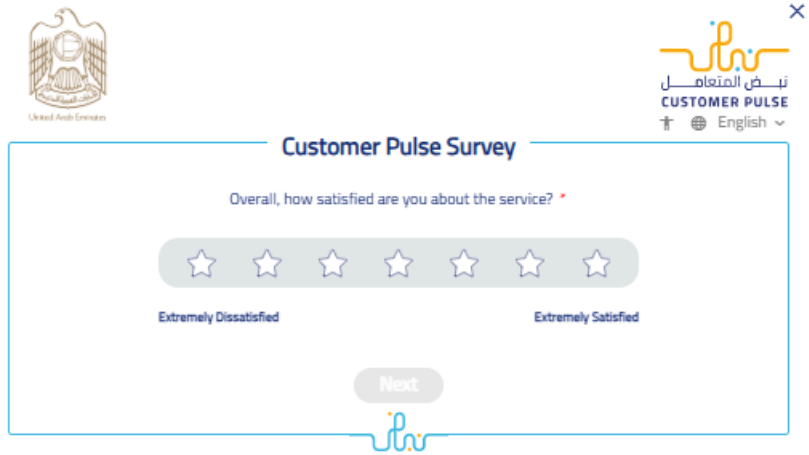|	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Ease of using UAE Pass	☆	☆	☆	☆	☆	☆	☆
Service information was clear and accurate	☆	☆	☆	☆	☆	☆	☆
I was able to access the service through the website easily	☆	☆	☆	☆	☆	☆	☆
The service application procedures were easy	☆	☆	☆	☆	☆	☆	☆
Payment options were easy and error-free	☆	☆	☆	☆	☆	☆	☆
I was able to track my service status and get updates	☆	☆	☆	☆	☆	☆	☆
The time to complete the service was as per my expectations	☆	☆	☆	☆	☆	☆	☆
There were no obstacles or technical issues while using the website	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆
I was proactively notified or reminded to apply for the service	☆	☆	☆	☆	☆	☆	☆
My documents & Information were available and there was no need to upload them again	☆	☆	☆	☆	☆	☆	☆

Previous   **Next**

7. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

  a. **Click on the arrow as shown in the image below**
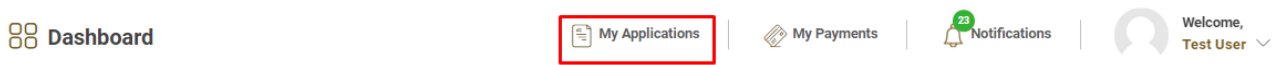
  b. **for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:**

My Applications

Services by Category

Maritime Transport Services ▼

Service

Please Select ▼

My Company

Please Select ▼

Company PRO

Please Select ▼

Application Status

Please Select ▼

Keyword (Reference Number)

Use Date Range

Search   Reset Filters